

The Evolution of Adaptive Leadership in Project Management: Innovation, Agility, and Strategic Transformation

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Cite this paper:

Mbarek. I. (2025). The Evolution of Adaptive Leadership in Project Management: Innovation, Agility, and Strategic Transformation, *Scientific Societal & Behavioral Journal*, 1(1), 78-91. DOI: 10.63329/av3nz1238

Received: October 30, 2024

Revised: January 10, 2024

Accepted: February 20, 2025

Abstract

Effective leadership is a critical determinant of project success, influencing team performance, innovation, and strategic growth. This paper examines the evolution of modern leadership, emphasizing shared leadership, agile methodologies, and AI-driven digital integration within project management. As organizations navigate increasing complexity and uncertainty, transformational and situational leadership styles have emerged as key drivers of collaboration, resilience, and strategic decision-making. The adoption of agile methodologies and digital transformation has further reshaped project leadership, demanding greater adaptability, ethical decision-making, and cross-functional collaboration. Case studies of Tesla, Amazon, PayPal, Magna International, and Ventana Construction Corporation illustrate how organizations leverage hybrid project management frameworks to balance agility and structure oversight in diverse industries.

Keywords: *AI, agile project management, leadership, digital transformation, innovation, strategy, leadership behavior*

JEL Classification: M10, M15, M54, O31, O32

Introduction

Project management has evolved from hierarchical, top-down structures to adaptive, collaborative leadership models that emphasize agility, innovation, and shared decision-making (Jesuthasan & Kapilashrami, 2024). Shared leadership, as highlighted by the Project Management Institute (PMI), distributes authority across teams, fostering resilience, strategic alignment, and continuous learning in fast-changing environments (PMI, 2021). Modern project leaders must navigate digital transformation, agile adoption, and remote team dynamics (Kaur et al., 2024), balancing stakeholder engagement, risk management, and operational efficiency (Urbański et al., 2019). Organizations such as Tesla, Amazon, PayPal, Magna International, and Ventana Construction Corporation illustrate how adaptive leadership and hybrid project management frameworks

enhance decision-making, innovation, and responsiveness in complex industries. To remain competitive, leaders must integrate AI-driven analytics, behavioral leadership strategies, and hybrid methodologies that blend agile flexibility with structured oversight. By fostering open communication, leveraging team strengths, and embracing ethical leadership, project managers can drive long-term success in dynamic, high-performance environments (Jesuthasan & Kapilashrami, 2024).

Despite advancements in project management leadership, many organizations struggle to transition from traditional hierarchical models to more adaptive, innovation-driven approaches. The rigidity of outdated leadership structures often hinders flexibility, decision-making, and responsiveness in dynamic project environments. This research identifies critical leadership behaviors that drive project success and explores how adaptive leadership approaches, hybrid methodologies, and AI-enhanced project management strategies improve team performance, stakeholder collaboration, and organizational outcomes.

This study contributes to the growing body of research on adaptive leadership in project management, emphasizing the increasing importance of agility, digital transformation, and behavioral leadership strategies. By analyzing leadership models in companies such as Tesla, Amazon, PayPal, Magna International, and Ventana Construction Corporation, this research highlights best practices that enhance project efficiency, team collaboration, and strategic innovation. The study's findings provide valuable insights for project managers navigating hybrid project management environments, helping organizations refining leadership approaches to drive competitive advantage and long-term success. Thus, this study aims to investigate the role of adaptive leadership strategies, agile methodologies and AI-driven digital transformation to optimize project success.

Literature Review

Behavioral Leadership Development in Project Teams

Recent studies emphasize the significance of behavioral leadership development in project teams, highlighting key factors that influence project success. Effective project leadership extends beyond technical skills and requires behavioral competencies that enhance team collaboration, adaptability, and strategic execution. A 2024 study identified several interrelated leadership behaviors that contribute to project effectiveness (Table 1).

Table 1: Key Behavioral Leadership Factors in Project Teams

Leadership Factor	Description
Effective Communication	Establishing clear, transparent communication channels within the team and with stakeholders to ensure alignment and information flow (Jesuthasan & Kapilashrami, 2024)
Strategic Thinking	Anticipating challenges and aligning project goals with organizational strategy to maintain a forward-thinking approach (Southgate, 2025)
Adaptability	Demonstrating flexibility and proactive responsiveness to unexpected changes in the project environment (Mirkhan et al., 2024)
Delegation and Empowerment	Empowering team members by assigning clear responsibilities and fostering decision-making capabilities (Betti et al., 2024)

Team Collaboration	Encouraging teamwork and mutual support to enhance project efficiency and collective problem-solving (Donahue, 2023)
Technological Integration	Utilizing digital tools and AI-driven project management platforms to improve efficiency and streamline workflows (Musawir et al., 2024)
Agile Methodologies	Applying flexible and iterative project management techniques to optimize project execution (Jesuthasan & Kapilashrami, 2024)

Source: *author's illustration based on systematic review*

Project managers who effectively implement these leadership strategies are more likely to drive successful outcomes. A critical early step in project execution involves clearly defining individual roles and responsibilities while aligning them with the project's strategic direction (Southgate, 2025). Leaders play a pivotal role in fostering a collaborative environment, ensuring the availability of essential resources, promoting knowledge sharing, and maintaining open communication with both team members and stakeholders. By embedding behavioral leadership principles into project management practices, organizations can enhance team performance, mitigate risks, and achieve sustainable project success.

Agile Leadership for Modern Project Management

Modern project management is increasingly adopting agile methodologies, emphasizing adaptability, responsiveness, and iterative problem-solving. Laufer et al. (2015) introduced the “Fast/Flexible” project management concept, highlighting key agile leadership traits: flexibility, responsiveness, and collaborative communication (Jesuthasan & Kapilashrami, 2024). These qualities enable project managers to make informed decisions, build high-performing teams, and drive organizational agility, particularly in fast-paced, technology-driven environments. Developing agile leadership competencies is crucial for fostering innovation, efficiency, and long-term project success. Effective leadership now requires strategic communication, adaptability, delegation, and the integration of technology to manage complexity (Betti et al., 2024; Musawir et al., 2024). As digital transformation accelerates, project managers must leverage AI, data-driven decision-making, and remote collaboration tools to maintain strategic alignment and competitiveness (Betti et al., 2024).

The Qualitative Paradigm

The qualitative research paradigm provides a comprehensive lens for understanding leadership development and agile methodologies within project management. Rooted in interpretivism, this approach emphasizes the exploration of leadership behaviors, decision-making processes, and team dynamics in real-world project environments. Given the principles-based evolution of PMI's PMBOK® Guide (Seventh Edition) and the increasing adoption of agile methodologies, qualitative research enables a deeper analysis of how leadership strategies shape project outcomes and how leaders navigate complexity and change (PMI, 2021; Jesuthasan & Kapilashrami, 2024).

Research Methodology

A qualitative approach offers rich insights into the evolving landscape of leadership and agile project management. By focusing on lived experiences, leadership adaptation, and team interactions, this paradigm bridges the gap between theoretical frameworks and practical applications, providing a nuanced understanding of how project managers drive strategic success in an Agile-driven world.

Case Study Analysis: Leadership Adaptability in Various Industries

Adaptive leadership is essential for thriving in a rapidly evolving global market. Tesla adapts its leadership to stay ahead in the electric vehicle industry (Tesla, 2023), while Amazon emphasizes decentralized decision-making to maintain its dominance in retail and cloud services (Amazon, 2023). PayPal navigates leadership evolution in digital payments (PayPal, 2023), and Magna International integrates adaptive strategies into its global automotive operations (Magna, 2023). Ventana Construction Corporation, a small construction firm, showcases adaptability through project-based leadership (Magna International, 2023). These companies illustrate the importance of flexible leadership in technology, finance, and construction sectors.

Findings and Discussions

This section contains findings and discussion based on secondary sources.

Table 2: Leadership Flexibility Evolution

Company	Leadership Approach in 2020	Leadership Changes (2021-2025)	Success Metric (Projects)	Challenges Faced	Result
Tesla	Top-down, centralized leadership	More decentralized decision-making, empowering engineers	85% of projects completed on time	Supply chain disruptions, scaling production	High success in innovation and scaling (Tesla, 2023)
Amazon	Hierarchical, data-driven decision-making	Focus on decentralized teams and leadership autonomy	90% of projects met goals	Labor challenges, fulfillment bottlenecks	Very successful, rapid adaptation to market (Amazon, 2023)
PayPal	Command and Control	Increased focus on collaboration and agility	70% of projects met deadlines	Regulatory changes, cybersecurity challenges	Moderate success with room for improvement (PayPal, 2023)
Magna International	Traditional automotive leadership	Cross-functional teams, introduction of innovation hubs	60% of projects met goals	Global supply chain issues, market fluctuations	Struggled but improving with adaptive leadership (Magna, 2023)
Ventana Construction Corporation	Hands-on leadership with centralized decision-making	Shift towards collaborative and flexible project management	80% of projects met goals	Budget constraints, adapting to agile principles	Significant improvement in efficiency and team adaptability

Source: *author's own illustration based on systematic review*

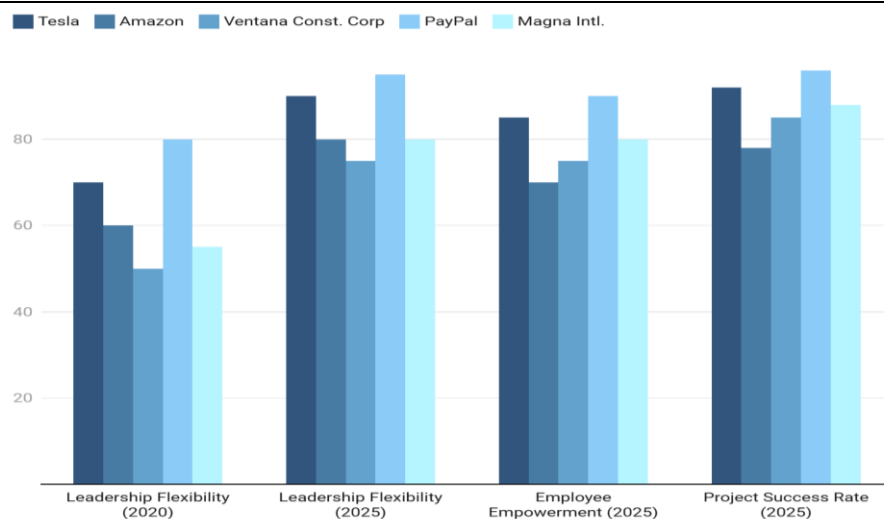


Figure 1: Leadership Flexibility Evolution

Adaptive leadership enhances agility and innovation, particularly in fast-changing industries. Tesla and Amazon leverage decentralized decision-making for efficiency, though challenges like supply chain disruptions (Tesla, Magna) and regulatory constraints (PayPal) impact adaptability. SMEs like Ventana Construction benefit from agile project management, fostering collaboration. To sustain success, companies should invest in leadership development, tailor adaptive strategies to industry needs, and promote cross-functional collaboration. Agile methodologies thrive in Tesla’s vehicle design and Amazon’s logistics but face scaling challenges at PayPal and Magna (Tesla, 2023; Amazon, 2023; PayPal, 2023; Magna, 2023; Figure 1; Table 2).

Table 3: Agile Success vs. Adoption Rate

Company	Agile Adoption Rate (2025)	Success Rate (2025)	ROI (2025)	Challenges
Tesla	85%	80%	30%	Resistance to change in legacy teams
Amazon	70%	65%	15%	Lack of leadership support
Ventana Construction Corp.	90%	85%	40%	Integrating agile into traditional construction workflows
PayPal	95%	90%	45%	Minimal challenges due to small team size
Magna International	75%	80%	30%	Scaling agile across global teams

Source: adapted from agile Success vs. adoption Rate (2025)

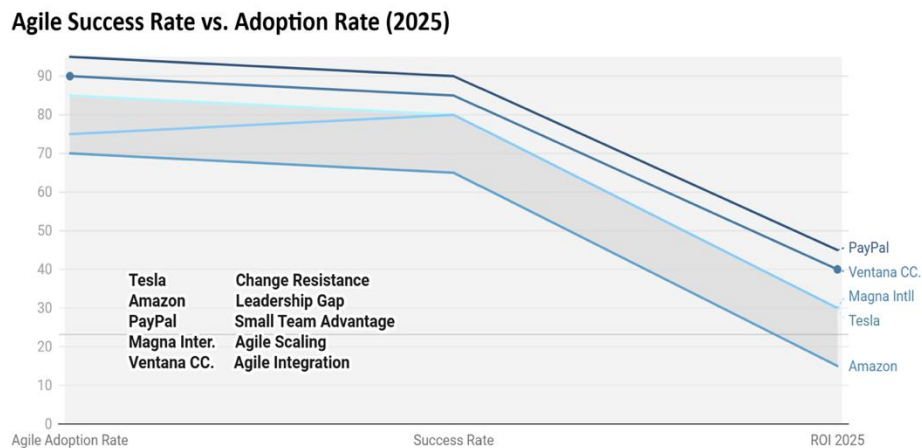


Figure 2: representing agile success vs. adoption rate & challenges (2025)

Agile methodologies have proven effective across technology, finance, and construction but face adoption challenges. Tesla and Amazon leverage agile but must enhance change management to overcome resistance and leadership gaps (Mbarek, 2024). PayPal succeeds with agile due to its collaborative culture and small, focused teams, while Ventana Construction Corporation applies agile effectively in construction with room for optimization. Magna International should pilot Agile programs before scaling globally. Successful project management requires adaptability, influence, and strategic leadership (Mirkhan et al., 2024), emphasizing trust-building and innovation to align projects with long-term goals (PMI, 2021; Kotter, 2004; Donahue, 2023; Figure 2; Table 3).

Table 4: Differences Between Manager Focus and Leadership Focus

Aspect	Managerial Focus	Leadership Focus
Orientation	Task-driven	Vision-driven
Approach	Efficiency & control	Empowerment & collaboration
Decision-Making	Rule-based	Innovation-driven
Motivation	Performance-based incentives	Inspiration & shared purpose
Risk Perspective	Risk avoidance	Risk as opportunity
Outcome	Bottom line (efficiency, cost control)	Topline (growth, vision, and innovation)

Source: author's own illustration based on systematic review

Tesla, under Elon Musk's leadership, exemplifies agile decision-making and cross-functional collaboration, prioritizing rapid innovation over traditional project management. This approach has driven advancements in electric vehicle technology, showcasing agility in modern business. The comparison in Table 4 demonstrated different aspects of managerial and leadership focus. The Management by Walking Around (MBWA) method fosters engagement, transparency, and trust through direct leader-team interactions. While video conferencing is essential for virtual teams, personalized engagement strategies are crucial for maintaining motivation and alignment with business goals (Donahue, 2023; Jesuthasan & Kapilashrami, 2024). When effectively implemented, MBWA enhances communication, problem-solving, and continuous improvement (Southgate, 2025).

Key Leadership Roles in Project Management

Successful project management requires a structured leadership approach that balances people-oriented leadership with task-focused management. This strategic breakdown ensures leaders can effectively manage teams, align project goals, and foster resilience in dynamic business environments (Table 5).

Table 5: The essential leadership roles and responsibilities in project execution

Leadership Focus	Project Manager Responsibilities	Key Skills Required
Reactive People Leadership	Plan and define project scope	Decision-making, team motivation
Reactive Task Management	Estimate and allocate resources	Vision-sharing, risk assessment
Proactive People Leadership	Communication with stakeholders & teams	Collaboration, adaptability
Proactive Task Management	Review and monitor progress	Project planning, task prioritization
Maintaining Project Health	Manage resources and risk	Leadership by example, problem-solving
Conflict Resolution	Address team disputes and align priorities	Emotional intelligence, negotiation

Source: *author's own illustration based on systematic review*

Developing and Managing High-Performance Project Teams

Building high-performance teams is crucial for project success, following key development phases: forming, storming, norming, performing, and adjourning (Betti et al., 2024). Leaders must adapt strategies for hybrid and remote work settings (Jesuthasan & Kapilashrami, 2024). Tesla enhances collaboration through agile team structures in its fast-paced environment (Musk, 2023), while Ventana Construction Corporation applies flexible leadership to manage both on-site and remote teams. Effective leadership requires situational adaptability, leveraging intellectual leadership theories to drive performance and accountability, particularly in dynamic work environments (PMI, 2023).

The Evolution of Virtual Leadership in the Post-Pandemic Era

The COVID-19 pandemic accelerated the rise of virtual teams, with remote work adoption jumping from 3.4% to 43% by April 2020 (Jones, 2023). Amazon leveraged AI-driven project management and cloud collaboration tools to support remote teams (Jassy, 2023), while Magna International adopted hybrid work structures to balance remote flexibility with in-person collaboration for engineering projects (Magna, 2024). Amid economic and political uncertainties, resilient leadership is essential (Jesuthasan & Kapilashrami, 2024). By integrating agile methodologies, strategic flexibility, and behavioral leadership, organizations can drive innovation and long-term success in the digital era (Betti et al., 2024; Table 6).

Table 6: Strategic Approaches to Overcoming Virtual Team Challenges

Challenge	Description	Leadership Strategy	Implementation
Poor	Miscommunication	Establish Clear	Define expectations for

Communication	due to lack of face-to-face interaction.	Communication Guidelines	response times and preferred tools.
Delegation Issues	Difficulty in assigning tasks and responsibilities remotely.	Create Structure & Accountability	Implement daily check-ins and project tracking mechanisms.
Work Ethic Differences	Varying levels of motivation and discipline among team members.	Encourage Transparent Performance Tracking	Use project management tools to monitor tasks and progress.
Work Ethic Differences	Varying levels of motivation and discipline among team members.	Encourage Transparent Performance Tracking	Use project management tools to monitor tasks and progress.
Lack of Personal Connection	Remote work can weaken team cohesion and camaraderie.	Foster Informal Communication & Team Bonding	Organize virtual team-building activities and informal chats.
Technology Barriers	Difficulty adapting to virtual collaboration tools.	Leverage Technology & Provide Training	Ensure all team members are proficient in using digital tools.
Time Zone Differences	Scheduling challenges due to distributed teams.	Implement Flexible Work Schedules	Allow asynchronous communication and set overlapping work hours.

Source: *author's own illustration based on systematic review*

Project Management Leadership Facets

Effective leadership is essential in project management, influencing team performance and project success (Amanchukwu, Stanley, & Ololube, 2015). The Situational Leadership Theory by Hersey and Blanchard (2022) stresses the need for leaders to adapt their style based on team maturity and project complexity, highlighting the importance of flexibility in leadership approaches.

Leadership Styles in Project Management

Project leadership focuses on creating a productive and collaborative work environment, fostering communication, and driving motivation. Various leadership styles contribute to project success, each with unique advantages and applications. The PMI (2021) has categorized leadership styles commonly applied in project environments. These styles and their characteristics are detailed in Table 7.

Table 7: Leadership Styles for Project Management

Leadership Style	Key Characteristics	Best Suited For
Coercive	Demands immediate compliance; directive	Crisis situations, urgent project turnarounds
Authoritative	Mobilizes team towards a vision; inspires confidence	Projects requiring strategic direction and innovation
Affiliative	Builds emotional bonds; fosters harmony	Projects needing strong team collaboration

Democratic	Encourages participation; seeks input	Teams with experienced professionals needing consensus
Pacesetting	Sets high standards; expects excellence	High-performing, self-motivated teams
Coaching	Develops individuals for the future	Projects requiring skill development and mentorship

Source: *adapted from PMI (2021)*

Leadership in an Adaptive Project Environment

Adaptive project environments require leaders to integrate both predictive and agile methodologies to drive success (PMI, 2021). The PMBOK Guide (Seventh Edition) highlights the importance of situational awareness, emotional intelligence, and agility in managing complex projects. Leaders must understand project risks and team dynamics (Smith, & Johnson, 2024), leverage empathy to foster engagement (Mersino, 2022), and make timely, informed decisions in response to evolving conditions (Trigg, 2022; Table 8).

Table 8: Benefits of Situational Leadership in Project Management

Benefit	Explanation
Flexibility	Allow project leaders to adapt their approach based on team & project needs
Enhanced Collaboration	Encourages effective communication and teamwork
Increased Productivity	Aligns leadership style with team maturity for optimal efficiency
Improved Decision-Making	Enables leaders to make informed choices based on project context
Higher Employee Engagement	Motivate teams through personalized support and guidance

Source: *adapted from Yesodharan & Mohan (2021)*

The Most Common Project Management Pitfalls to Avoid

Effective project management is key to achieving successful outcomes, but even experienced managers face challenges that can hinder progress. Identifying and addressing common pitfalls can improve efficiency, stakeholder satisfaction, and overall success. Companies like Tesla, Amazon, and Magna International have adopted strategic practices to overcome these challenges, ensuring innovation and operational excellence. The table below outlines frequent project management challenges and strategies for mitigating them (Table 9).

Table 9: Common Project Management Pitfalls and Mitigation Strategies

Pitfall	Description	Mitigation Strategy
Poorly Defined Goals	Ambiguous project objectives lead to confusion and misalignment.	Engage stakeholders early to establish clear, measurable goals. Ensure all team members understand and align with these objectives.
Scope Creep	Uncontrolled expansion of project scope without corresponding adjustments in resources or timelines.	Implement a robust change management process. Evaluate the impact of changes on scope, budget, and schedule before approval.

Inadequate Risk Management	Failure to identify and mitigate potential project risks.	Conduct comprehensive risk assessments during planning. Develop contingency plans and regularly review risk factors.
Insufficient Communication	Lack of effective information sharing among stakeholders and team members.	Establish clear communication channels. Schedule regular updates and ensure transparency throughout the project lifecycle.
Unrealistic Deadlines	Setting impractical timelines that pressure the team and compromise quality.	Develop schedules based on resource availability and task complexity. Incorporate buffers for unforeseen delays.
Lack of Stakeholder Engagement	Minimal involvement of stakeholders, leading to misaligned expectations.	Engage stakeholders from the project's inception. Maintain regular communication to align objectives and gather feedback.
Neglecting Quality Assurance	Overlooking quality checks, resulting in subpar deliverables.	Integrate quality assurance processes throughout the project. Conduct regular reviews and testing to maintain standards.

Source: *adapted from Hansen & Jenkins (2023)*

Leading companies actively mitigate project risks through structured management strategies. Amazon prevents scope creep with strict change management protocols, ensuring modifications align with business goals (Jassy, 2023). Tesla leverages AI-driven analytics to anticipate production and supply chain disruptions, reducing delays (Musk, 2023). Magna International enforces rigorous quality control, enhancing manufacturing success rates (Magna, 2024). Research highlights the effectiveness of brainstorming, “what-if” analysis, and root cause analysis in risk mitigation (Younes, 2024). Additionally, integrating quality assurance frameworks improves efficiency, particularly in product development (Ahmed, 2024). These strategies enhance project success, team efficiency, and stakeholder satisfaction.

Project Manager Leadership Behavior

The debate over whether leaders are born or made has evolved from focusing on inherent traits to emphasizing leadership behaviors (Amanchukwu, Stanley, & Ololube, 2015). Lewin et al. (1939) categorized leaders as autocratic or democratic, highlighting their impact on team dynamics. Modern research links leadership behaviors to project success, with studies confirming that strong leadership directly enhances performance (Liu & Lin, 2023; Müller, 2023). Tesla’s Elon Musk exemplifies transformational leadership through innovation, while Amazon’s Jeff Bezos combined transformational and transactional strategies to drive growth. Effective leadership sustains motivation, decision-making, and long-term success.

Impact of Leadership Styles on Project Outcomes

A comprehensive study by Altaher et al. (2024) analyzed the effects of various leadership styles on project success, with a focus on the mediating role of team collaboration (see Table 10).

Table 10: Common Project Management Pitfalls and Mitigation Strategies

Leadership Style	Direct Impact on Project Success	Impact on Team Collaboration	Mediating Role of Team Collaboration
Transformational	Positive	Positive	Yes
Transactional	Positive	Positive	Yes
Laissez-faire	Negative	Negative	No

Source: adapted from Altaher et al. (2024).

Transformational and transactional leadership enhance project success by improving collaboration, while laissez-faire leadership negatively affects team dynamics. Tesla’s transformational approach drives innovation, while Amazon’s blend of both styles ensures efficiency and customer focus. High-performance teams rely on shared vision, trust, and communication (Jenkins, 2024). Amazon and Magna International use strategic frameworks to monitor team performance and foster innovation (Jassy, 2023; Magna, 2024). Leadership communication, comprising 70%-to-90% of a leader’s time, is critical for alignment, requiring transparency, emotional intelligence, and feedback (Barker & Gower, 2023). Effective communication strengthens collaboration, as seen in Tesla, Amazon, and Ventana Construction (Musk, 2023; Jassy, 2023).

Table 11: Effective Leadership Communication Strategies

Strategy	Description
Embrace Transparency	Leaders share information openly to build trust and keep team members informed.
Practice Active Listening	Engaging with team members' input fosters a culture of respect and collaboration.
Provide Constructive Feedback	Offering timely and specific feedback helps individuals grow and align with organizational goals.
Utilize Multiple Communication Channels	Employing various platforms ensures messages reach all team members effectively.
Maintain Consistency in Messaging	Consistent communication reinforces organizational values and reduces confusion.
Encourage Open Dialogue	Creating an environment where team members feel safe to express ideas leads to innovation.
Adapt Communication Styles	Tailoring messages to different audiences ensures clarity and engagement.
Lead by Example	Demonstrating desired behaviors and communication practices sets a standard for the team.

Source: adapted from Luthra & Dahiya (2015)

Table 11 reflects project managers act as change agents, facilitating new strategies and helping organizations embrace change for successful outcomes (Müller, 2023). Effective change management requires understanding how change impacts both individual and collective dynamics, with adaptable organizations facing less disruption (Smith & Roberts, 2022). Project managers guide this process like conductors, harmonizing project elements for success. Additionally, using tools like Enterprise Resource Planning (ERP) systems enables project managers to drive change while preparing team members to manage these advancements (Liu & Lin, 2023).

Table 12: Sources of Conflict Across Project Life Cycle Stages

Stages	Sources of conflicts

Defining Stage	Priorities, procedures, and schedules.
Planning Stage	Priorities, schedule, procedures, technical issues, and workforce challenges.
Executing Stage	Schedule, technical issues, workforce challenges, and priorities.
Delivery Stage	The schedule is the primary source of conflict.

Source: adapted from Liu & Lin (2023)

Staying up-to-date with trends and technology is crucial for project success (PMI, 2023; Table 12). Ethical leadership, like Amazon's focus on sustainability, drives corporate integrity (Katzenbach & Smith, 2023; Amazon, 2023). Agile methodologies promote collaboration and innovation, helping teams prioritize tasks (Yin & Liu, 2023). Effective stakeholder communication aligns expectations, as seen with Tesla and PayPal (Tesla, 2023; PayPal, 2023). Shared leadership and agile enhance flexibility and innovation (Betti et al., 2024; Jesuthasan & Kapilashrami, 2024), with AI tools guiding decision-making (PMI, 2021). Future leadership focuses on technology, hybrid models, and sustainability (Watts, 2023), while agile requires cultural shifts (Smith & Johnson, 2022).

Conclusion

Project management leadership is evolving toward adaptability, collaboration, and technology integration. Agile and Scrum have worked well in IT and digital industries but face challenges in manufacturing and construction due to inconsistent implementation. Companies like Tesla, Amazon, and PayPal show how hybrid models balance flexibility and structure while supporting digital transformation. Misapplication of agile can cause inefficiencies, particularly in compliance-heavy industries. As AI and digital tools evolve, they will optimize project management, improve decision-making, and enhance efficiency. Future research should focus on AI-driven optimization and adapting agile to different industries. AI's integration will redefine project management by improving flexibility, collaboration, and execution.

Acknowledgment

The author would like to extend their sincere gratitude to the Scientific Societal and Behavioral Research Center (SSBRC) for providing volunteer research opportunities.

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